

Alcatraz AI Admin Portal Overview

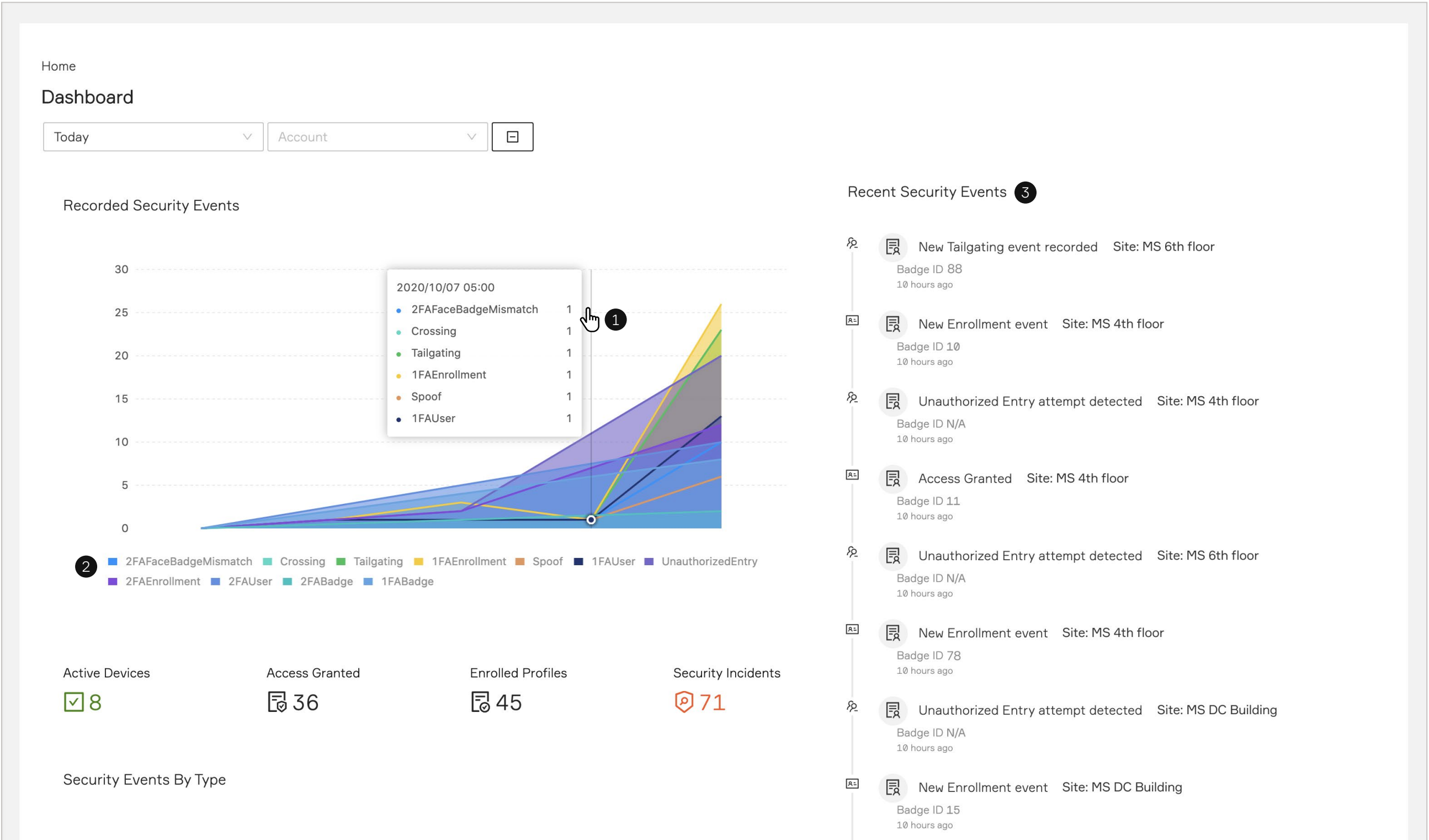
<https://login.alcatraz.ai>

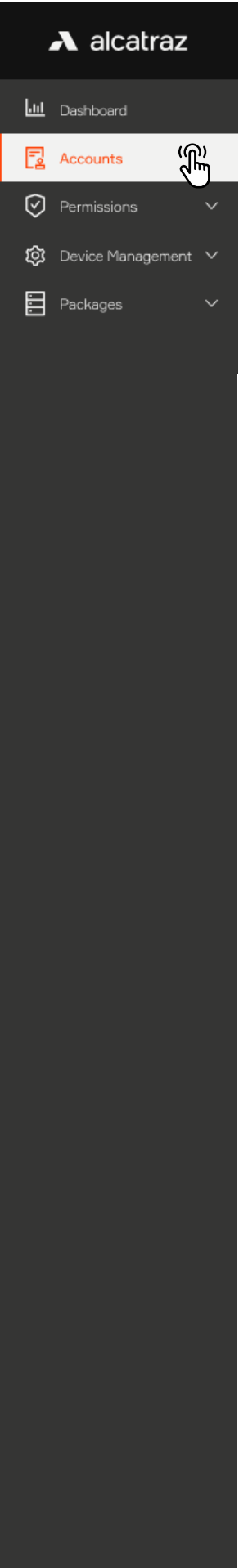
Dashboard

The dashboard is the landing page after logging in to the Alcatraz AI Admin Portal. This page provides a summary of metrics and security events information.

1. Hover your cursor over the graph to get metrics for the security events over time for your account or filter on a timeframe.
2. Click on the color coded squares to gray and filter out the security events you do not wish to view on the graph.
3. View recent security events as they occur.

Please note that the information displayed on the dashboard varies with access permissions that are associated with user roles.





Accounts

An Account contains information about the Company such as email, address, and Account Number (which can optionally be used to associate with internal billing account numbers).

- 1. To create a new Account, click on **Create an Account**.
- 2. To edit, click on the three dots to the far right of the row, select **Edit** to open the Edit Account pane.
- 3. Enter all required fields.
- 4. Click **Submit** to save changes.

Home / Accounts

Accounts

micro

Name

Account Number

Registered

Devices Count

Micro Squared

862548997

3

[View Account](#)

+ Create an Account

...

Edit

View

Delete

Search Alcatraz.ai for user and sites...

Home / Accounts

Accounts

micro

Name

Account Number

Micro Squared

862548997

Edit Account

Home / Account / Micro Squared

Account admin@microsquared.com

Delete

* Account name

Micro Squared

* E-mail

admin@microsquared.com

Account Number

862548997

Country

City

ZIP Code

United States

San Jose

95129

Billing address

Billing phone number

1808 El Camino Real

Billing phone number

Sites

Active devices

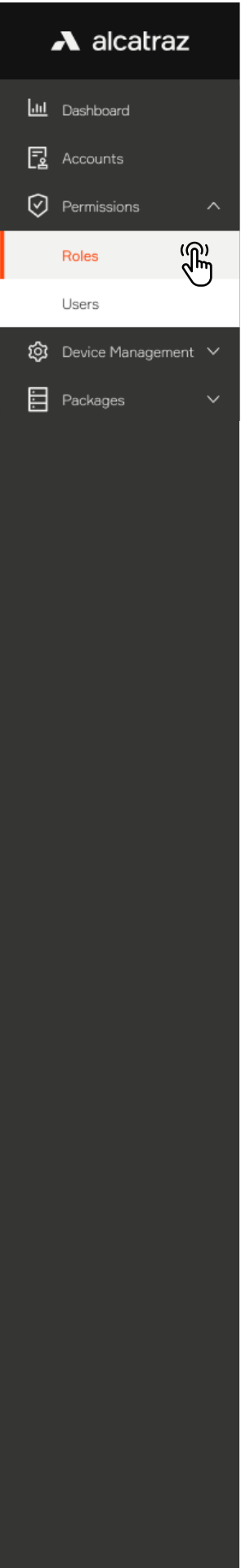
2

3

Cancel

Submit →





Permissions - Roles

This section provides capability to add users.
Before adding a user, review the descriptions for each role. This is helpful for assigning the right role to a user.
A current user role will only have the ability to create new users with equal or fewer permissions.
Permissions to create, edit, delete or view are summarized in the following table.

User Role	Has Permission to
Dealer Administrator	Create, edit, view, delete a user with any role and view all users.
Installer	Create, edit, or delete an Account Administrator, Account Manager, Account User and view all users.
Account Administrator	Create, edit, delete Account Administrator, Account Manager, Account User and view all users
Account Manager	Create, edit, delete an Account User and view all users
Account User	No permissions to view other users



alcatraz

Dashboard

Accounts

Permissions

Roles

Users

Device Management

Packages

Permissions - Users

- Select Users to view a list of Users in this Account.
- 1. To add a new user, select **Create a User**.
 - 2. To edit, navigate to the far right of the Name, click on the three dots and select **Edit**.
 - 3. To delete, navigate to the far right of the Name, click on the three dots and select **Delete**. You will be asked to confirm before deleting.

Home / Permissions - Users

Users

Search users...

<input type="checkbox"/>	Name	Email	Account	Access Level	
<input type="checkbox"/>	<div>RD</div> Ryan Davis	ryandavis@microsquared.com	Micro Squared	Account Administrator	<div><div>...</div><div><div>Edit</div><div>View</div><div>Delete</div></div></div>

1

2

3

!

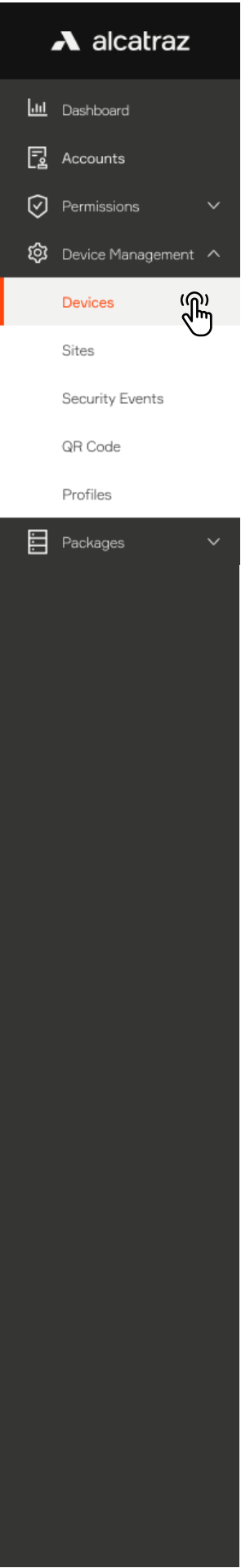
Are you sure you want to delete users with ID: 39b7d81e-4ec3-425f-bc13-e81fd3260133?

Deleting a resource will permanently remove it from the system!

Cancel

Confirm





Device Management – Devices

Devices provides a list of all the Rock(s) associated with the Account, their status and the sites where they are located. Any Rock related information or configuration can be modified or updated in this section.

1. Click on the Name of the Rock, the Rock's info page will open.
2. Click on **Modify Device** to make changes to the Rock's configurations.

Home / Device management - Devices

Device Management - Devices

<input type="checkbox"/>	Name	Status	State	Site	MAC Address	Device ID	
<input type="checkbox"/>	MS Lab	Active	online	MS 6th floor	c0:9b:f4:90:05:74	003bef414c9d43e9a55203514ec5574d	...
<input type="checkbox"/>	MS Lobby	Active	online	MS 1st floor	c0:9b:f4:90:04:51	c582962c39ac46e7b7d26815d3468244	...

1

Home / Device Management - Device / MS Lab

Device - MS Lab

Active

Device Information

ID: 607eaf09a31e1f59d4c9b0e4

Device ID: c582962c39ac46e7b7d26815d3468244

Device status: offline

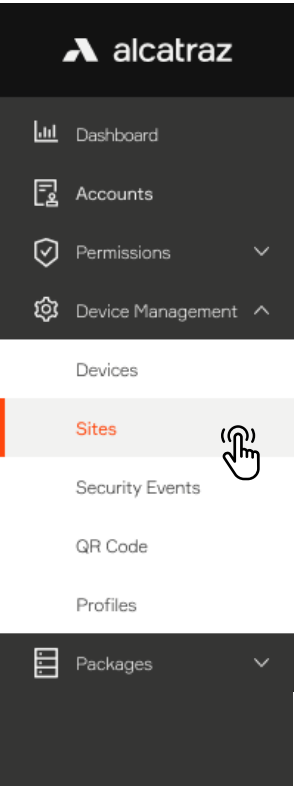
Name: Soffia QA Lab onyx-28 10.5.69.111

MAC Address: c0:9b:f4:90:05:74

IP Address: 10.5.69.111/23

2





Device Management – Sites

- Click on Sites to see the list of sites associated with the account. Sites identify where the Rock has been installed. The number of Rocks at a site is listed under Device Link column.
1. To edit a Site, click on the three dots to the far right of the row, select **Edit** to bring up the Edit Site pane
 2. Device link indicates the number of devices for the site, click on the icon or number to go to the list of Devices for the Site.
 3. Create a new Site as needed.

Home / Device Management - Sites

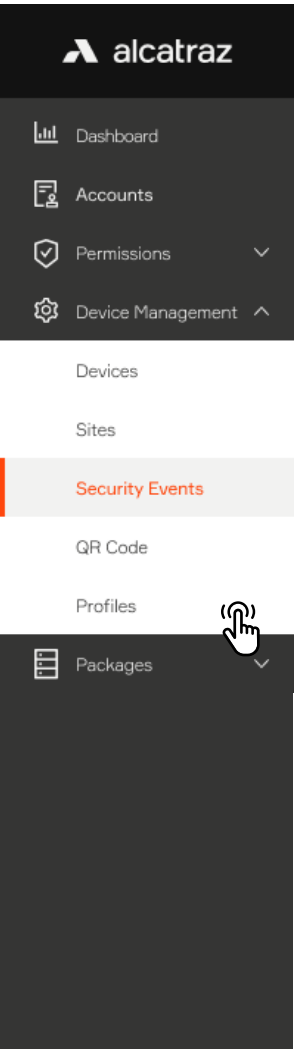
Device Management - Sites

Search devices...

Status

Name	Device link	Account	
MS Co-Working space	2	Micro Squared	...
MS Server Floor	1	Micro Squared	<div>Edit</div>

Create a Site



Device Management - Security Events

Security events are displayed each time the Rock has been triggered for authentication, enrollment, or an unexpected event such as tailgating. The Security Events section displays all events as they are synced with the Alcatraz AI Admin Portal from each Rock. All events will have a local timestamp. Click on an event to open a pane that displays additional details about the event.

Home / Device Management - Security Events

Security Events

Search events by device ID or description

Event type

Site

Account

Event	Badge Number	Facility Code	Site	Name	Date
2FA Badge Acces Granted	36	240	MS 4th floor	Etrance Door	2021-06-22 09:13:18
1FA Acces Granted	48	388	MS 6th floor	Server Room Door	2021-06-21 09:02:42
Unauthorized Entry	42	388	MS 6th floor	Conf. Room Door	2021-06-21 08:56:34
Spoofing	-	388	MS 8th floor	Lab-floor8	2021-06-21 08:32:22
Tailgating	-	240	MS 4th floor	Etrance Door	2021-06-21 08:49:13
New Enrollment(2FA)	88	388	MS 6th floor	Conf. Room Door	2021-06-21 08:23:09

Home / Security Event

Security Event 1FAUser

Un-enroll

Event details

Event type: 1FAUser

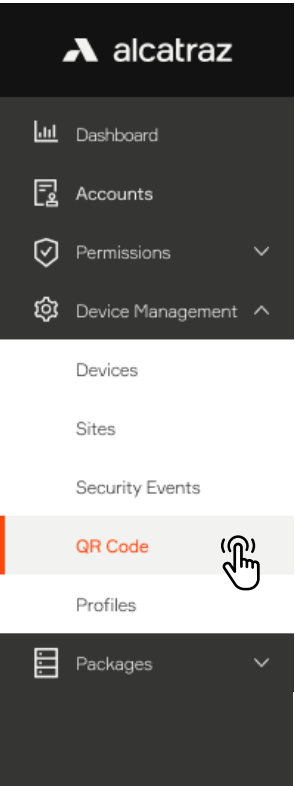
Badge number: 3260393758

Facility code: N/A

Site: MS 6th floor

Name: Server Room





Device Management – QR Code

The QR Code section provides a QR Code Generator to create a QR code that contains the network configurations to bring the Rock online and establish communication with the Alcatraz AI Admin Portal whether Cloud Hosted or On-Prem.

Home / QR Code

QR Code Generator

✓ IP Network Addressing

✓ IP Network Settings

3 Server Location

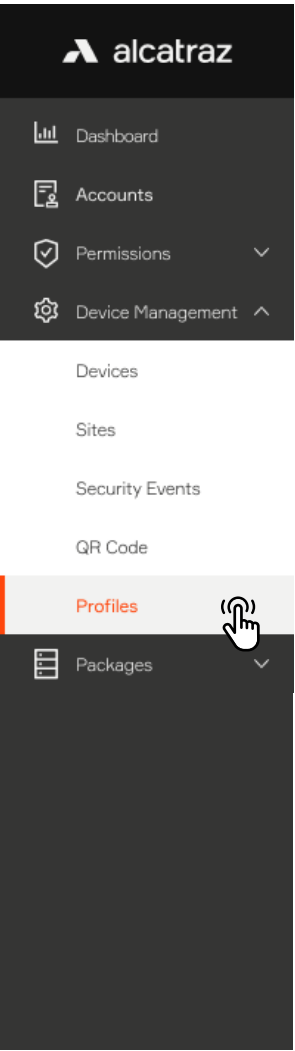
4 Confirmation

5 Generate QR Code

Server Location: ☒ Hosted by Alcatraz ☐ Local Server

Previous

Next



Device Management - Profiles

The Profiles section displays users that have been enrolled with the Rock. Users can have one badge for multiple sites or a different badge for each different site. For example, a user's badge can be configured to work for multiple sites or a user may have two badges that can be used at two different sites. Hover your cursor over the Badge Number to view a picture of the most recent event. Click on the Badge Number to open the profile information.

Profiles

Search profile by Badge Number or Facility Code: Badge Number:

Site

Account

Badge Number	Last Event	Site	Device Name	Timestamp
29659202829	1FAUser	MS 4th floor	Etrance Door	22/04/2021, 14:31:18
3260393758	1FAUser	MS 6th floor	Server Room Door	22/04/2021, 19:18:07
	1FAEnrollment	MS 6th floor	Conf. Room Door	29/04/2021, 12:48:04
	2FAEnrollment	MS Lobby	Lobby Door	23/06/2021, 17:27:26
	1FAUser	MS 8th floor	Lab-floor8	08/04/2021, 13:14:48
	1FABadge	MS 6th floor	Conf. Room Door	09/04/2021, 13:02:07
	1FABadge	MS 4th floor	Etrance Door	23/04/2021, 07:03:21

Packages

This section is limited to users that have a Dealer Administrator or Installer role. Firmware updates are scheduled in this section.

