Alcatraz AI Admin Portal Overview
https://login.alcatraz.ai

Dashboard

The dashboard is the landing page after logging in to the Alcatraz AI Admin Portal.
This page provides a summary of metrics and security events information.
1. Hover your cursor over the graph to get metrics for the security events over time for your account or filter on a timeframe.
2. Click on the color coded squares to gray and filter out the security events you do not wish to view on the graph.
3. View recent security events as they occur.
Please note that the information displayed on the dashboard varies with access permissions that are associated with user roles.
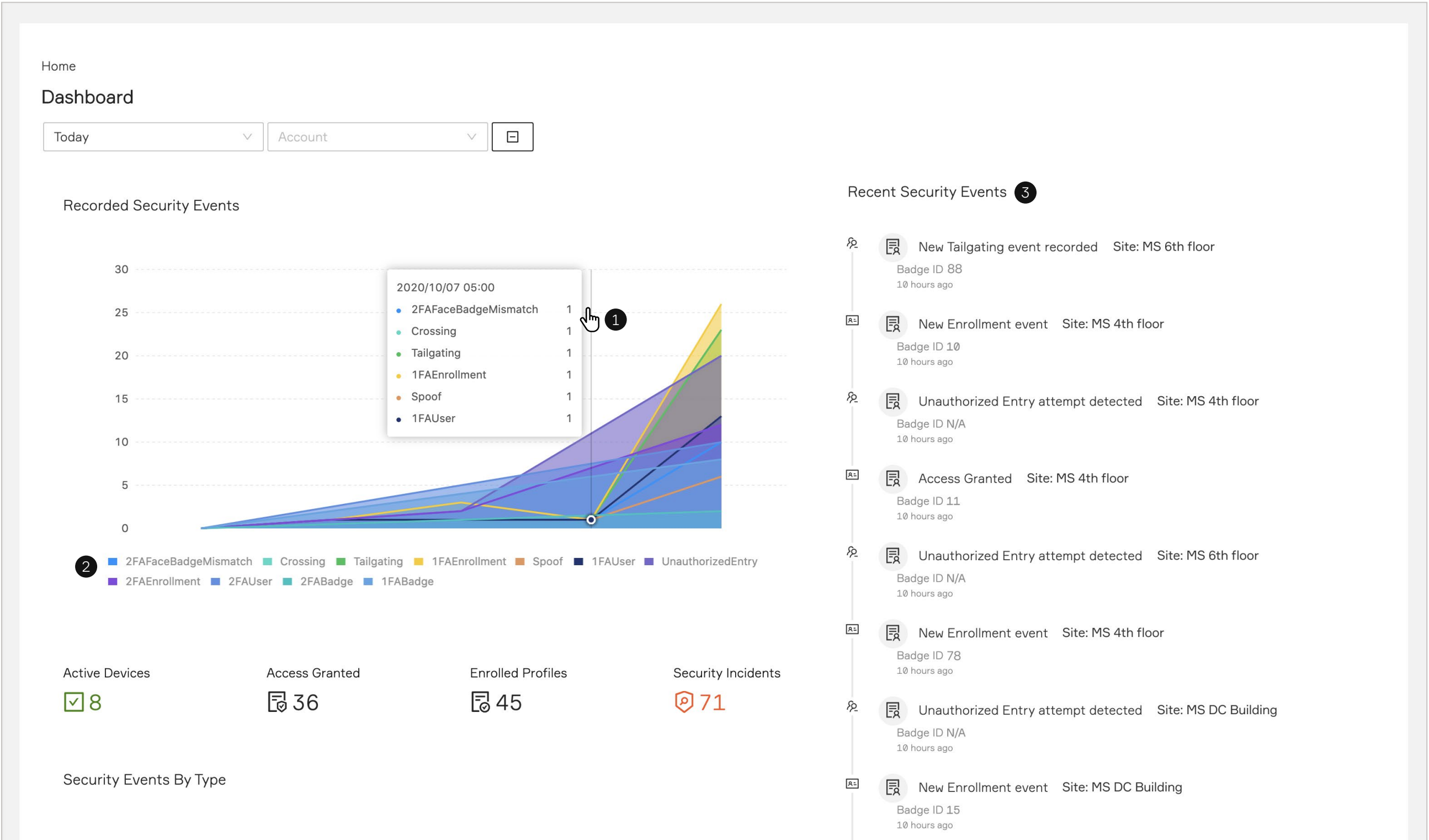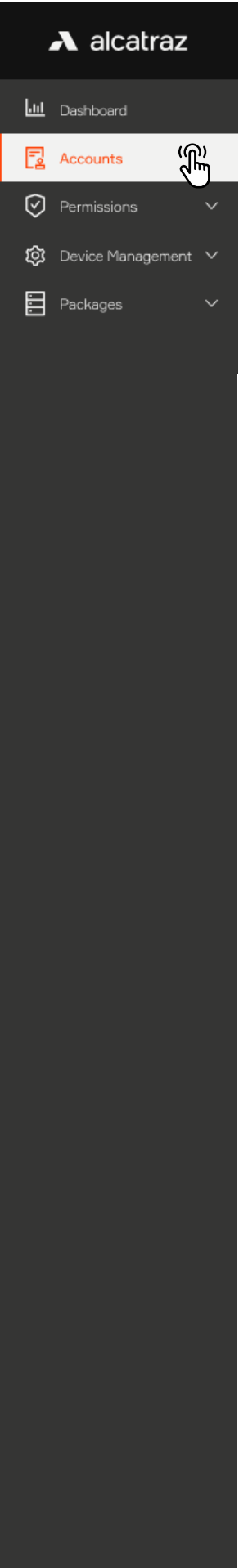
Accounts

An Account contains information about the Company such as email, address, and Account Number (which can optionally be used to associate with internal billing account numbers).

1. To create a new Account, click on **Create an Account**.
2. To edit, click on the three dots to the far right of the row, select **Edit** to open the Edit Account pane.
3. Enter all required fields.
4. Click **Submit** to save changes.
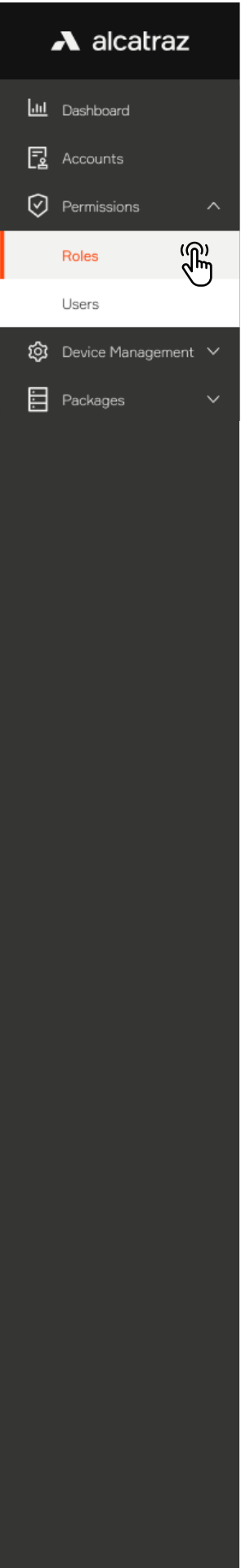
Permissions - Roles

This section provides capability to add users.
Before adding a user, review the descriptions for each role. This is helpful for assigning the right role to a user.
A current user role will only have the ability to create new users with equal or fewer permissions.
Permissions to create, edit, delete or view are summarized in the following table.

User Role	Has Permission to
Dealer Administrator	Create, edit, view, delete a user with any role and view all users.
Installer	Create, edit, or delete an Account Administrator, Account Manager, Account User and view all users.
Account Administrator	Create, edit, delete Account Administrator, Account Manager, Account User and view all users
Account Manager	Create, edit, delete an Account User and view all users
Account User	No permissions to view other users

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Permissions - Users

Select Users to view a list of Users in this Account.
1. To add a new user, select **Create a User**.
2. To edit, navigate to the far right of the Name, click on the three dots and select **Edit**.
3. To delete, navigate to the far right of the Name, click on the three dots and select **Delete**. You will be asked to confirm before deleting.

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Home / Permissions - Users

Users

+ Create a User ①

Search users...

	Name	Email	Account	Access Level
☐	RD Ryan Davis	ryandavis@microsquared.com	Micro Squared	Account Administrator ⋯ ②

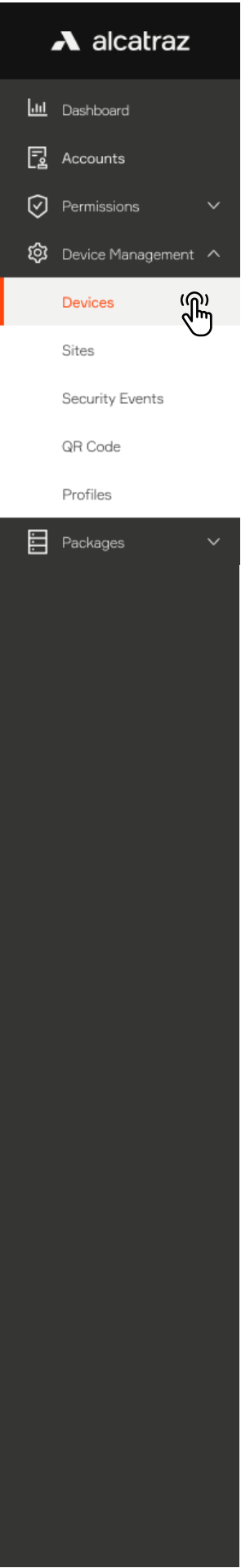✎ Edit

🔗 View

🗑 Delete ③

⚠ Are you sure you want to delete users with ID: 39b7d81e-4ec3-425f-bc13-e81fd3260133?

Deleting a resource will permanently remove it from the system!

Cancel   Confirm

Device Management – Devices

Devices provides a list of all the Rock(s) associated with the Account, their status and the sites where they are located.
Any Rock related information or configuration can be modified or updated in this section.
1. Click on the Name of the Rock, the Rock's info page will open.
2. Click on **Modify Device** to make changes to the Rock's configurations.

Home / Device management - Devices

Device Management - Devices

	Name	Status	State	Site	MAC Address	Device ID	
☐	📷 MS Lab	Active	online	MS 6th floor	c0:9b:f4:90:05:74	003bef414c9d43e9a55203514ec5574d	...
☐	📷 MS Lobby	Active	online	MS 1st floor	c0:9b:f4:90:04:51	c582962c39ac46e7b7d26815d3468244	...

1

Home / Device Management - Device / MS Lab

Device - MS Lab   Active

✎ Modify Device   🗑 Delete

2

Device Information

ID: 607eaf09a31e1f59d4c9b0e4

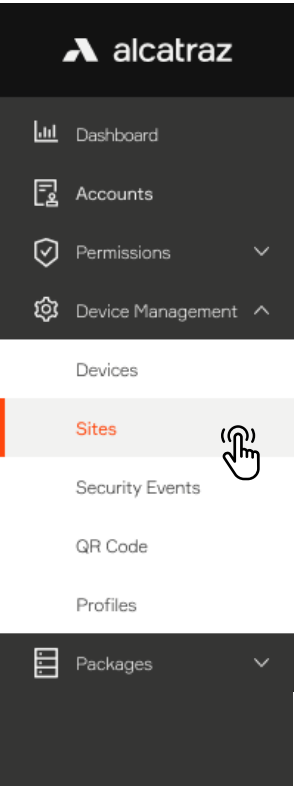Device ID: c582962c39ac46e7b7d26815d3468244

Device status: offline

Name: Soffia QA Lab onyx-28 10.5.69.111

MAC Address: c0:9b:f4:90:05:74

IP Address: 10.5.69.111/23

Device Management – Sites

Click on Sites to see the list of sites associated with the account. Sites identify where the Rock has been installed.
The number of Rocks at a site is listed under Device Link column.
1. To edit a Site, click on the three dots to the far right of the row, select **Edit** to bring up the Edit Site pane
2. Device link indicates the number of devices for the site, click on the icon or number to go to the list of Devices for the Site.
3. Create a new Site as needed.
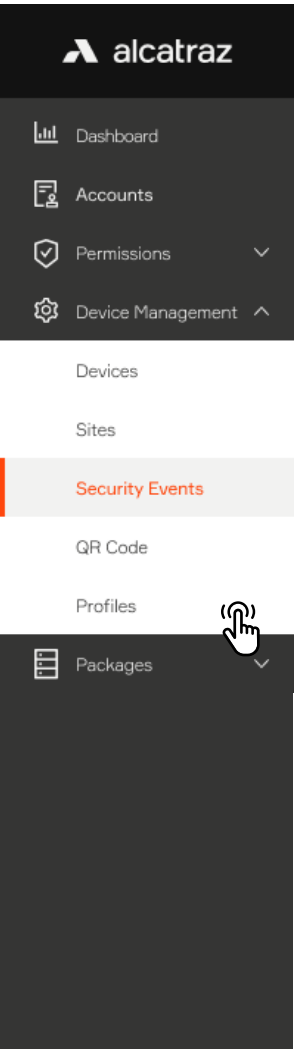
Device Management - Security Events

Security events are displayed each time the Rock has been triggered for authentication, enrollment, or an unexpected event such as tailgating. The Security Events section displays all events as they are synced with the Alcatraz AI Admin Portal from each Rock.
All events will have a local timestamp. Click on an event to open a pane that displays additional details about the event.

Device Management – QR Code

The QR Code section provides a QR Code Generator to create a QR code that contains the network configurations to bring the Rock online and establish communication with the Alcatraz AI Admin Portal whether Cloud Hosted or On-Prem.
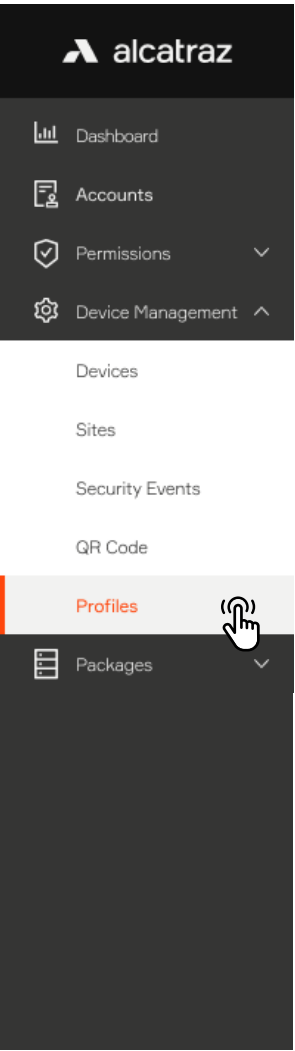
Device Management - Profiles

The Profiles section displays users that have been enrolled with the Rock. Users can have one badge for multiple sites or a different badge for each different site.
For example, a user's badge can be configured to work for multiple sites or a user may have two badges that can be used at two different sites.
Hover your cursor over the Badge Number to view a picture of the most recent event.
Click on the Badge Number to open the profile information.

Packages

This section is limited to users that have a Dealer Administrator or Installer role. Firmware updates are scheduled in this section.