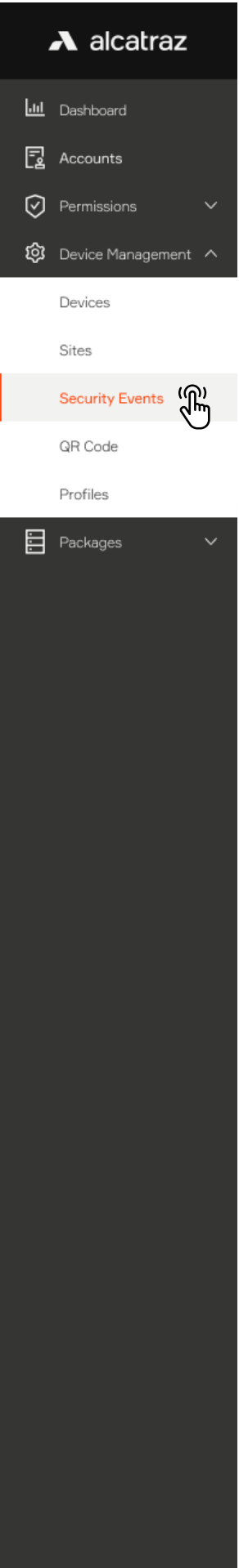


Delete an Enrollment Profile



Delete through a Security Event (option 1)

- 1. Click on Device Management->Security Events
- 2. Click on an Event and an Edit securityevents pane will open
- 3. Click on the Un-enroll button at top right of any security event panel.
- 4. A pop up window will appear to confirm by selecting Un-enroll again.

Search Alcatraz.ai for user and sites...

Home / Security Events

Search events by deviceid or description

Event	Badge Number
1FA Access Granted	32

Edit securityevents

Home / Security Events

Security Events 1FAUser

Un-enroll

Event Details

Event Type: 1FAUser

Un-enroll Profile?

This will permanently delete this profile from the system

Cancel Un-enroll



alcatraz

Dashboard

Accounts

Permissions

Device Management

Devices

Sites

Security Events

QR Code

Profiles

Packages

Delete through Profiles (option 2)

- 1. Click on Device Management->Profiles
- 2. Click on a Badge Number and an Edit profiles pane will open
- 3. Click on the Un-enroll button at top right to delete this badge number.
- 4. A pop up window will appear to confirm by selecting Un-enroll again.

Search Alcatraz.ai for user and sites...

Home / Profiles

Search profile by Badge Number or Facility Code and Badge Number.

Badge Number	Facility Code	Last Event
32	240	1FAUser

Edit profiles

Home / Profiles

Profile 1FAUser

Details

Badge Data: 3259481486

Card length: 18-bits

Sites: MS 6th floor

Un-enroll

Un-enroll Profile?

This will permanently delete this profile from the system

CancelUn-enroll

