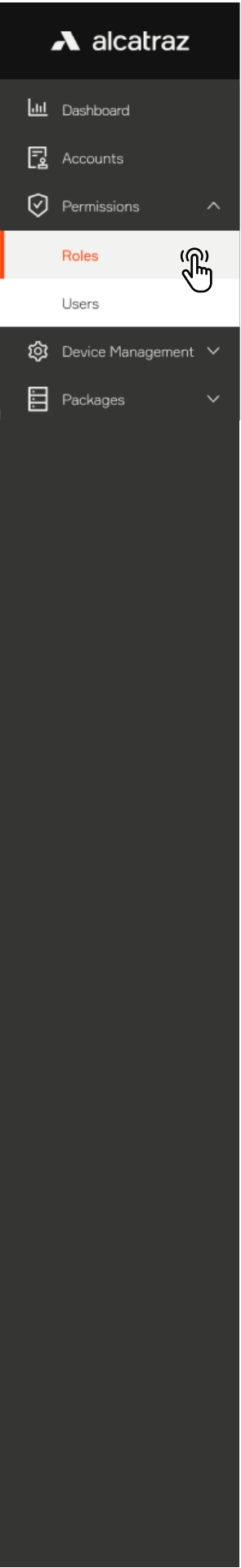


Managing User Logins



Overview of Permission Roles

The Permissions section of the Alcatraz AI Admin Portal provides capability to create new users to log into the Alcatraz AI Admin Portal. When a new user is created, they must be assigned a role. This role will be associated with permissions to restrict create, edit, view, delete in the Portal. Review the Roles to understand the various permissions.

Users are associated with an Account so the Account must be previously created in order to assign the user a role for an Account. This is important to note for Dealer Admins who must manage multiple Accounts.

Home / Permissions - Roles

Permissions - Roles

This page shows all available Roles on the Platform. Users with different access roles have different access to Platform resources.

Alcatraz Administrator

An Alcatraz Administrator is a master administrator of the system. An Alcatraz Administrator can Add/Edit/Delete any entity within the system. The main role of the Alcatraz Administrator is to create and manage Dealers and Dealer Administrators. This user will also provide technical support, as needed.

Dealer Admin

A Dealer (System Integrator) Administrator has the highest privileges of any user within a Dealer's organization. The Dealer Administrator can Add/Edit/Delete any entities within the system integrator's account. The main role of the Dealer Administrator is to create and manage Accounts and Account Administrators. The Dealer Administrator will also create and manage Installers.

Installer

An Installer is provisioned privileges by a Dealer Administrator and may have access to one or more accounts. The Installer can Add/Edit/Delete any entities within the Accounts to which the Installer has been given access. The main role of the Installer is to physically install and commission the onsite products at the Account locations.

Account Administrator

An Account Administrator has the highest privileges of any user within an Accounts Organization. The Account Administrator can Add/Edit/Delete any entities within the Account. The main role of the Account Administrator is to create and manage Account Managers and Account Users. The Account Administrator will be involved during the installation and commissioning of the products.

Account Manager

An Account Manager has a reduced set of privileges compared to the Account Administrator. The Account Manager can view the Dashboard and create reports for events and alarms. The Account Manager can create and manage Account Users. The main role of the Account Manager is to monitor the system for events, alarms and errors.

Account User

An Account User has a minimal set of privileges. The Account User can view the Dashboard and create reports for events and alarms. The main role of the Account User is to manage user Profiles, including user enrollments and deletions.

View users assigned to this Role

View users assigned to this Role

View users assigned to this Role

View users assigned to this Role

View users assigned to this Role

View users assigned to this Role

Ver. 1.02

The Alcatraz logo, a stylized 'A' shape.

2

alcatraz

Dashboard

Accounts

Permissions

Roles

Users

Device Management

Packages

Permissions – Users – Create a User

- 1. Go to **Permissions** → **Users** and filter on the User to ensure that an account has not already been set up
- 2. To add a new user, select **Create a User**
- 3. Fill in the required information
- 4. Select the appropriate Role and the Account. If there is more than one Account, select the appropriate one
- 5. Click **Submit**

Home / Permissions - Users

Users

Search users...

Installer

<input type="checkbox"/>	Name	Email	Account	Access Level
<div>No Data</div>				

Add User

Home / Permissions - Users

Create new User Account

* First Name

John

* Last Name

Smith

* Login Password

.....

* E-mail

johnsmith@microsquared.com

Role

Account

Installer

Micro Squared

Cancel

Submit



alcatraz

Dashboard

Accounts

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Roles

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Delete a User

- 1. Go to **Permissions** → **Users** and identify the user you wish to delete
- 2. Navigate to the far right, click on the three dots and select **Delete**
- 3. You will be asked to confirm before deleting

Home / Permissions - Users

Users

Create a User

Search users...

<input type="checkbox"/>	Name	Email	Account	Access Level	
<input type="checkbox"/>	<div>JS</div> John Smith	johnsmith@microsquared.com	Micro Squared	Installer	<div><div>Edit</div><div>View</div><div>Delete</div></div>

2

Are you sure you want to delete users with ID: 39b7d81e-4ec3-425f-bc13-e81fd3260133?
Deleting a resource will permanently remove it from the system!

Cancel

Confirm

3

Summary of Permissions

User Role	Has Permission to
Dealer Administrator	Create, edit, view, delete a user with any role and view all users.
Installer	Create, edit, or delete an Account Administrator, Account Manager, Account User and view all users.
Account Administrator	Create, edit, delete Account Administrator, Account Manager, Account User and view all users
Account Manager	Create, edit, delete an Account User and view all users
Account User	No permissions to view other users

